

## What's going on? Have your say. Get involved!



### Join the Patients' Voice Community

#### Who we are

Patients' Voice is the Patient Participation Group at Hall Grove Group Practice (HGPP: incorporating Hall Grove and Parkway Surgeries). We are a team of patients and members of staff from both the medical and administrative side of the Practice.

#### What we do

- Inform Patients' Voice members what is happening at the Practice
- Champion patients' expectations
- Initiate improvements for patient health
- Support the Practice and other local health initiatives

#### Who can join?

Any patient, health professional or carer of a patient from HGPP is welcome to join.

The community is currently looking to expand its membership to better represent all patients. It particularly encourages those who are frequent users of the services provided by the Practice to become a member. Also, it welcomes people who have different business skills or who are involved with any aspect of healthcare.

#### Why join us?

Membership is free!

As a member you can find out what's going on in and around the Practice, have your say by participating in surveys or get involved with projects to support or improve the experience of other Patients.

Depending how involved you would like to be, members can:

- ✓ Receive regular newsletters on Patient Voice projects, updates from the Practice, local health initiatives and availability of self-help programmes
- ✓ Contribute views via surveys or offer feedback from your own experience on different aspects of the Practice's services
- ✓ Highlight any aspects of healthcare you feel needs attention
- ✓ Support or lead a PV project on an aspect of health care you are particularly interested in, to influence provision or signpost to where more help can be found
- ✓ Make a positive contribution to the services provided by the Practice to benefit our whole community.

All involvement is on a voluntary basis.

## How you can join us

**We'd love to welcome you into our community. To join us either:**

**a. Visit HGG Practice website:** [hallgrovesurgery.co.uk/](http://hallgrovesurgery.co.uk/), click on the Patients' Voice button then click on: Join the Patient's Voice Community.

**or**

**b. Fill in this form** and hand it into reception.

## I would like to join the Patients' Voice Community

*Please print clearly*

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Email Address:

\_\_\_\_\_

Thank you! We will be in touch soon.

Practice Reception: Would you please pass this completed form onto a member of the Patients' Voice? Thank you.