

MINUTES OF VIRTUAL HALL GROVE GROUP PRACTICE
PATIENTS' VOICE STEERING GROUP MEETING 8 September 2021

In Attendance: Peter Wilson (Acting Chairperson), Roger Hudson (Secretary), Jenny Gebka, Andrew Longman, Ian Prosser.

1. Apologies – Helen Eames.
2. The minutes of the meeting held on 11 August 2021 were agreed subject to providing more information on point 4.3 about the Carers Champion.
3. Practice Update
 - 3.1. eConsult – From October all Practices are contractually required to offer access online to GP services.
 - 3.2. Carers Champion – There has been no time to date to allow the Hall Grove Carers Champion to attend Carers Champion meetings. This may change in the New Year when more staff are recruited.
4. Flu vaccination – The Flu clinic scheduled at Hall Grover on 18 September 2021 has been cancelled and where possible, appointments rebooked at the Parkway Flu clinic on 9 October 2021.
5. Dementia Questionnaire – The Dementia Alliance also wish to use the Questionnaire, the draft of which is currently being finalised. **Action HE**
6. PV Recruitment – An agenda item for the next meeting with the Practice will be to consider holding a public meeting or a Skype presentation to aid recruitment. **Action AL**
7. Repeat Prescriptions - An issue concerning repeat prescriptions experienced by one PV member will be investigated by the Practice. The next request for a repeat prescription will be copied to Dr K for investigation. **Action RH -> Dr Kanthi**
8. Any Other business – Medication Errors - A patients' quality meeting, which PW attends at the CCG, will consider medication errors later in the day. To assist him PV members shared their experiences concerning medication errors they had experienced.
9. Date of Next Steering Group Meeting (via Skype) – This is provisionally set for 1pm on Wednesday 13 October 2021 with Practice representatives.