



The Accident and Emergency (A&E) department at the QEII Hospital in Welwyn Garden City closes on 1 October, 2014.

A new **Urgent Care Centre** at the QEII Hospital will replace the A&E department. Open 24 hours a day, 7 days a week.

Adults and children of all ages with minor injuries or minor illnesses can go to the Urgent Care Centre. No appointment is necessary.

The Urgent Care Centre will treat:

- Muscle and joint injuries - such as strains, sprains, sudden back or neck pain, tendonitis and soft tissue injuries
- Suspected fractures and broken bones
- Bites, stings, cuts, bruises and grazes
- Burns and scalds
- Foreign bodies stuck in ears or noses
- Minor eye injuries
- Minor head injuries
- Minor illnesses which would normally be treated by a GP, but which can't wait until your GP practice is next open.

The QEII's **Urgent Care Centre** can treat minor injuries and minor illnesses but....

For a suspected heart attack, stroke or any other serious or life-threatening illness or injury in an adult or child, **ring 999 immediately.**

You will be taken by ambulance to your nearest Emergency Department.

If you need medical help fast but it's not a 999 emergency, call **NHS 111** free from any phone, day or night.

